

Kevin Stacey

Liberty, SC 29657, Cellular 864-555-9999, KStacey@peoplepcs.com

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SUMMARY

A transportation, logistic and operations manager with more than 20 years of experience. Career marked by fast paced promotion through positions as; Terminal Manager, Operations Manager, Weight & Inspection Coordinator, Dock Supervisor, Line-haul Coordinator, Operations Supervisor and Dock Supervisor. I'm a manager and team leader who is extremely; dedicated, dependable, and trustworthy; who is driven by results. Possess high level of common sense with an adaptable can do attitude blended with detailed follow-up skills. Understands a safe and motivated team leads to higher productivity and higher profits.

- Team Building
- Safety Management
- Training and Development
- DOT & Hazmat Compliance
- Operations Management
- Weight & Research Specialist
- Customer Service Support
- Fleet Maintenance

WORK EXPERIENCE

Terminal Manager

Cross Terminal Trucking Inc, Greenville, SC

2009 to 2011

Managed the daily operations for a high volume trucking terminal by leading a support team of 18-20 members. Responsibilities included but not limited to; safety, routing, dispatching, manpower planning, and full human resource; from hiring process, training coaching, counseling to separation process. I was responsible for all customer service aspects of in/out-bound freight and served as a breakdown coordinator and was the maintenance manager for the trucking fleet with all DOT (Department of Transportation) compliance responsibilities.

- Increased productivity 22% by motivating support team with positive reinforcement and setting achievable goals
- Enforced safe work practices; daily, hourly and by the minute, resulting in an 88% decrease of OSHA safety incident rate / only one minor off site reportable incident
- Revamped operations of a terminal which had no prior manager guidance for 14 months

Weight & Inspection Coordinator

O.N. Express (TLC Worldwide), Greenville, SC

2001 to 2009

Originally employed as weight and Inspection Coordinator and received several internal moves to Dock Supervisor and Metro-Rely Coordinator. Held a wide range of responsibilities including; safety standards, DOT compliance, customer service, training of dock support team and supervisors and managed a driver board of 125 company employed drivers. I was in charge of the accurate billing of all inbound and outbound freight.

- Received supervisor of the year award in 2003
- Played the key role in adding over \$1-million of revenues in 2003 through strict enforcement of weight & inspection standards and billing
- Successfully rolled out and promoted company EEFB (Employee Education to Fundamental Business) program; resulting in a productive and unified team with a common focus
- Increased customer service rating 11% by ensuring on-time-delivery standards were achieved
- Improved load factor rate by 15% ensuring all loads were maximized and eliminating unwarranted trips

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Weight & Research Coordinator

State Freight Systems, Inc., Greenville, SC

1990 to 2001

Originally hired as Operations Supervisor at the Anderson, SC location and received multiple promotions and lateral moves to Weight and Research Coordinator at the Greenville, SC location. Was responsible for all operational functions; manpower staffing, safety, DOT compliance, customer service, productivity, and the accuracy of 700+ daily transactions. Continually communicated all misrepresented freight to the NMFC (National Motor Freight Classification) to change national guidelines. I was the Liaison between company sales team and clients for the education of freight classification guidelines. Supervised and trained a support team of 40+.

- First year as Weight and Research Coordinator added 601K of profit through strict enforcement of accurate freight classification, weight and billing.
- As a Line-haul Coordinator increased productivity by 7%
- Improved load factor rate by 15%, ensuring all loads were maximized
- Reduced labor cost by eliminating unwarranted trips
- Spearheaded the installation and successful roll-out of the Best Practices 2.0, a nationwide company best practice program

EDUCATION

Bachelor of Business Management, Minor: History

1987

State University of Greenville, SC - GPA: 3.1

High School of Fairmont, WV - Graduated Salutatorian